

# When can I get advice?

Access information 24 hours a day at [citizensadvice.org.uk](https://citizensadvice.org.uk)

	50A Hemnall Street <b>Epping</b>	Loughton Library <b>Loughton</b>	Town Hall <b>Waltham Abbey</b>
<b>Mon</b>	10:00 am to 2:00 pm	09:30 am to 1:00 pm	<b>Closed</b>
<b>Tue</b>	10:00 am to 2:00 pm	09:30 am to 1:00 pm	09:30 am to 1:00 pm
<b>Wed</b>	<b>Closed</b>	09:30 am to 1:00 pm	<b>Closed</b>
<b>Thu</b>	<b>Closed</b>	09:30 am to 1:00 pm	09:30 am to 1:00 pm
<b>Fri</b>	10:00 am to 2:00 pm	<b>Closed</b>	<b>Closed</b>
<b>Sat</b>	<b>Closed</b>	<b>Closed</b>	<b>Closed</b>
<b>Sun</b>	<b>Closed</b>	<b>Closed</b>	<b>Closed</b>

**citizens  
advice**

Email Currently we do not give advice by email  
Phone 0344 477 0808  
Mon-Fri 10.00-4.00  
Website [citizensadviceEFD.org.uk](https://citizensadviceEFD.org.uk)